

# KDFM eXplorer for HP SDS (Smart Device Services)

The best SaaS solution for remote printer monitoring and print fleet management on HP devices - the most complete Managed Printer Services software for HP Resellers.



## The Breakthrough Service Experience!

### Features:

- Intuitive dashboard and view over the incidents
- Remote maintenance
- In-depth diagnosis prior on-site maintenance
- Technical database and on-line help
- Devices set-up via EWS
- GDPR Compliant

**KDFM eXplorer for HP SDS (Smart Devices Services)** powered by MPS Monitor is a complete solution, designed to give HP printing systems partners and resellers, of any size (0 to +3 000 devices) the friendliest access to the newest **HP SDS**, at lower costs.

The **HP SDS**, is a SaaS platform, included within **KDFM eXplorer**, that saves you a lot of time in maintenance and diagnosis, optimizes device uptime and delivers an exceptional service experience to your customers.

#### ➤ Remote Maintenance\*

Resolve simple device issues quickly without an on-site service visit by using remote reboot, remote firmware upgrade and remote configuration capabilities.

#### ➤ Diagnose before dispatch

Get the critical information you need to fix the problem the first time – including what parts are needed – before dispatching service to the customer site.

#### ➤ On-line training

Get detailed, device specific repair instructions, service videos and part lists.

#### ➤ Increase Service Efficiency\*

Set-up devices remotely, access to the EWS interface without VPN or any other remote access tool.

#### ➤ Supplies Management\*

Turn off low supplies messages and track early cartridge replacement.

#### ➤ Backward compatibility

Get the benefits of SDS across the HP Enterprise and managed printer fleet – even on FuturSmart devices released as far back as 2012.

**Try KDFM eXplorer and HP SDS for free on your fleet for 30 days!**

\* Advanced monitoring and management capabilities on HP devices using Original HP supplies only.

[www.katun.com](http://www.katun.com)

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**DEALER FLEET MANAGEMENT**