

Advance Exchange Agreement

Core Return Policy

Please review the terms of Katun's Advance Exchange Agreement below and complete the **Core Charge Authorization Form** found on page 2. Customers **must** have this form on file with Katun in order to purchase fuser units and maintenance kits utilizing the Advance Exchange Program.

Katun's Advance Exchange Program allows you to order high-quality Katun® Performance™ remanufactured fuser units and maintenance kits for same day shipment.

Return your refurbishable core properly packaged with the Katun provided RMA return label within forty-five (45) days of purchase to avoid core charges. Customers will not receive credit for returned cores if the cores are damaged in transit to Katun due to inadequate packaging or are returned without the RMA label.

In order to receive credit and avoid a core charge, your refurbishable core must be:

- Received within forty-five (45) days from the invoice date of your new Katun® product
- The equivalent of the Katun® product purchased and shipped
- Clearly marked with the RMA Return Label (provided by Katun)
- In suitable condition for remanufacturing

All customers must have a valid and current Core Charge Authorization Form (see page 2) on file with Katun to purchase products in the Advance Exchange Program. In the event that a refurbishable core is not returned according to the terms of the Advance Exchange Agreement/Core Return Policy, the credit card or Net 30 credit terms identified on the Core Charge Authorization Form will be charged the full value of the unreturned core.

Thank you for your business and your participation in our Advance Exchange service option.

Mail, fax or e-mail* the completed form on page 2 to:

Customer Administration Department
Katun Corporation
10951 Bush Lake Road
Minneapolis, MN 55438-2391
Phone: 800-328-2965
Toll Free Fax: 800-752-4390
Email: order@us.katun.com

* If e-mailing the form, please indicate "Core Charge Authorization Form" in the Subject field.

