

Katun US Printer Extended Term Warranty Policy

Katun Corporation ("Katun") warrants to the purchaser ("Customer") that any refurbished Katun Certified printer purchased from Katun (the "Printer"), excluding all consumable components contained therein, will, so long as subjected only to Proper Use, be free from defects in materials and workmanship for a period of (select one) three (3) years or five (5) years from date of purchase (the "Limited Warranty Period"). Customer understands that such Printers are refurbished printers that have been used previously; therefore, such printers may not meet the standards of a new printer.

Katun warrants that the components used in the Printers are free from defects in operation, materials or workmanship under normal use during the Limited Warranty Period. Scratches, dents, adhesive marks and other surface markings on the Products are not deemed to be defects covered under this Agreement. Katun warrants that the Printers will operate as intended when (i) the Printer is used and maintained in accordance with the manufacturer's and Katun's recommendations and user manuals; (ii) any consumable component installed in the Printer are used in a manner for which those parts are intended; and (iii) the Printer is stored, installed, maintained and used properly. ("Proper Use").

If the Printer under Proper Usage is found to have defective or damaged parts due to a defect in materials or workmanship, Katun will, at no additional charge to Customer, repair or replace the defective or damaged parts with new parts, or at the option of Katun, serviceable used parts that are at least equivalent to new parts in performance. If necessary, Katun, or a Katun authorized third party, will provide an authorized service technician to service the Product at no additional charge. If, after repeated efforts, Katun or a Katun authorized third party, is unable to restore the Product to its original operating condition, Katun will replace the Printer with a new Printer or provide Customer with an account credit to be applied toward future purchases of Katun products equal to the cost of the Printer.

The following requirements must be satisfied for Katun to repair or replace the Product: (1) the damage or defect must have occurred during the Limited Warranty Period; and (2) the Customer must notify Katun in writing of the damage or defect within ten (10) days after the occurrence detailing the defect or malfunction.

This warranty will not apply to any of the following conditions:

- a. Any defect in a part, component or operation is caused by a component that is not original to the Printer or was replaced or repaired with a part or component not provided or authorized by Katun;
- b. Hardware or software used in or with the Printer, including customer installed hardware or software that is not in accordance with Proper Usage;
- c. Damage due to external causes including, but not limited to, accident, electrical power, power surges, servicing not authorized by Katun, usage not in accordance with Proper Usage;
- d. Defects in machine operation due to failure to perform required preventive maintenance, or abuse and misuse of the Printer;
- e. Any Printer that has been mishandled, operated, stored or used in a manner inconsistent with the Printer's proper usage, storage or handling instructions.

If the Printer has been disassembled or modified without Katun's authorization, such event will automatically void the warranty. The foregoing warranty does not apply to any OEM products.

IN NO EVENT WILL KATUN BE LIABLE FOR SPECIAL, RESULTING OR CONSEQUENTIAL DAMAGES OR INDIRECT LOSSES, INCLUDING LOSS OF PROFITS, OR ANY PUNITIVE DAMAGES RESULTING FROM THE USE OF ANY PRODUCT OR BY ANY BREACH OF WARRANTY. THE WARRANTY AND CUSTOMER'S REMEDIES SET FORTH HEREIN FOR ANY BREACH OF THE WARRANTY ARE EXCLUSIVE. KATUN DOES NOT MAKE AND EXPRESSLY DISCLAIMS ALL OTHER WARRANTIES, ORAL, IMPLIED OR STATUTORY INCLUDING, BUT NOT LIMITED TO WARRANTIES OF MERCHANTABILITY, SUITABILITY, WORKMANSHIP OR FITNESS FOR A PARTICULAR PURPOSE AND ALL WARRANTIES ARISING FROM COURSE OF DEALING OR USAGE OF TRADE.

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