

March 17, 2020

Dear Katun Customer:

We hope you and your loved ones remain healthy during this challenging time.

As COVID-19 continues to impact the globe, Katun is committed and prepared to continue our partnership with you, our customer, during this difficult period.

At this time, each of our offices and distribution centers in Europe, North America, Latin America, and Asia remain fully operational. Katun's leadership team is meeting continuously to assess and appropriately respond to the crisis as it evolves. Furthermore, Katun is ensuring we operate in accordance with local government and public health authorities. The health and wellness of our employees remains a top priority and we have put in place many actions to limit potential transmission, including working remotely and utilizing online collaboration capabilities. We are working tirelessly to ensure an ongoing safe environment, while at the same time remaining committed to serving our customers.

In times of crisis, the importance of supply chains and valued partnerships become amplified. We know that this outbreak may have affected the supply chain from OEMs and other suppliers, and how that could affect your operations. Rest assured, we are fully committed to you and are prepared to meet your needs with robust inventory levels and a stable, consistent supply of product.

We thank you for your continued support as we navigate this unprecedented time together.

If you would like more information, or if you need to place an order, please contact your Katun sales or customer service representative or visit us online at www.katun.com/kolc.