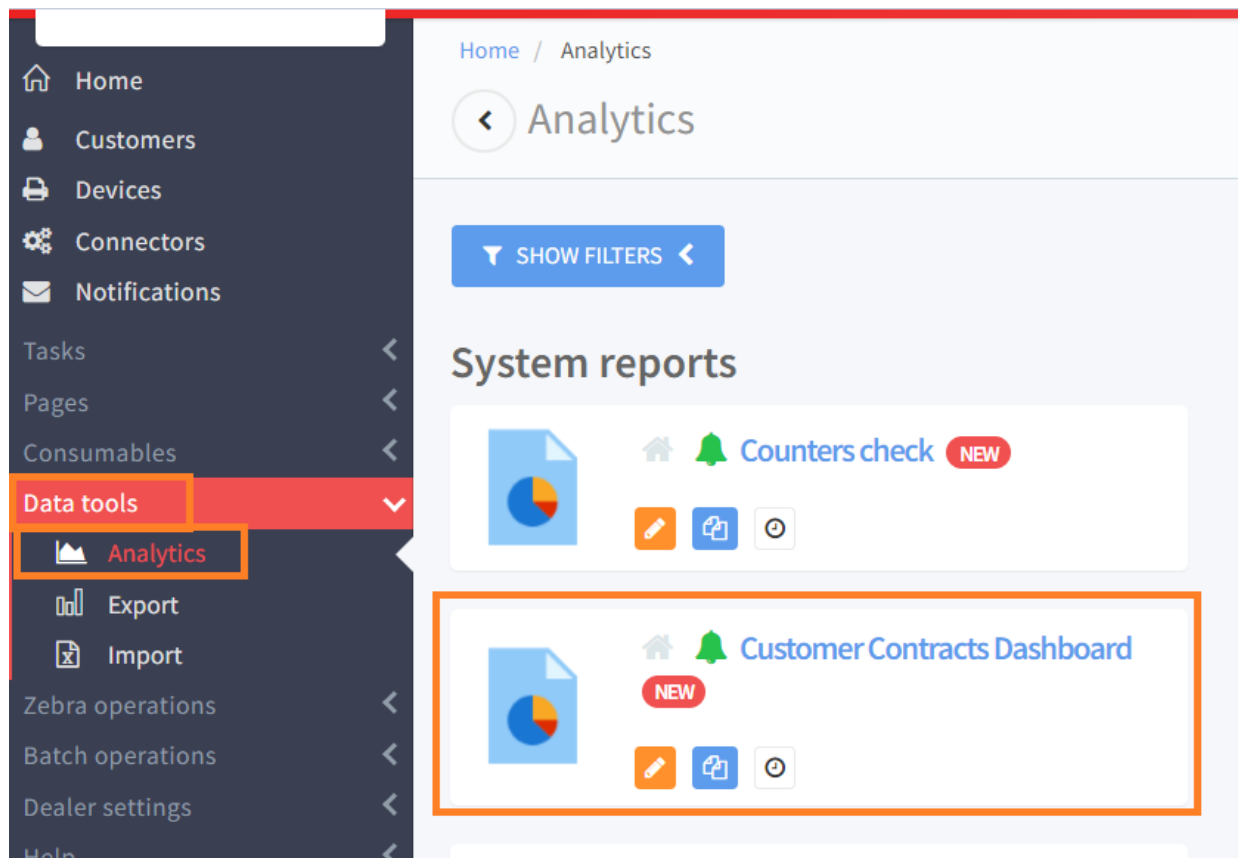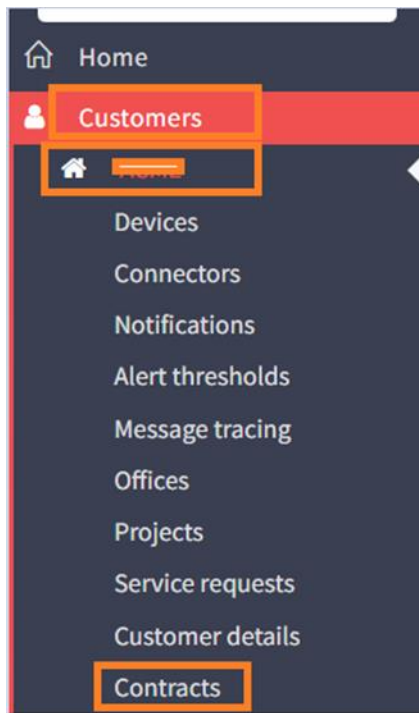# KDFM eXplorer

# Customer Contracts Dashboard

We are pleased to announce that a new report is available in the **Data Tools - Analytics** section of the portal: ***'Customer Contracts Dashboard'***.

The report provides an overview of the contracts between the dealer and their contracts. Customer contracts are seen in the section **'Contracts'** on the customer part of the portal.

The report consists of 4 pages/sections:
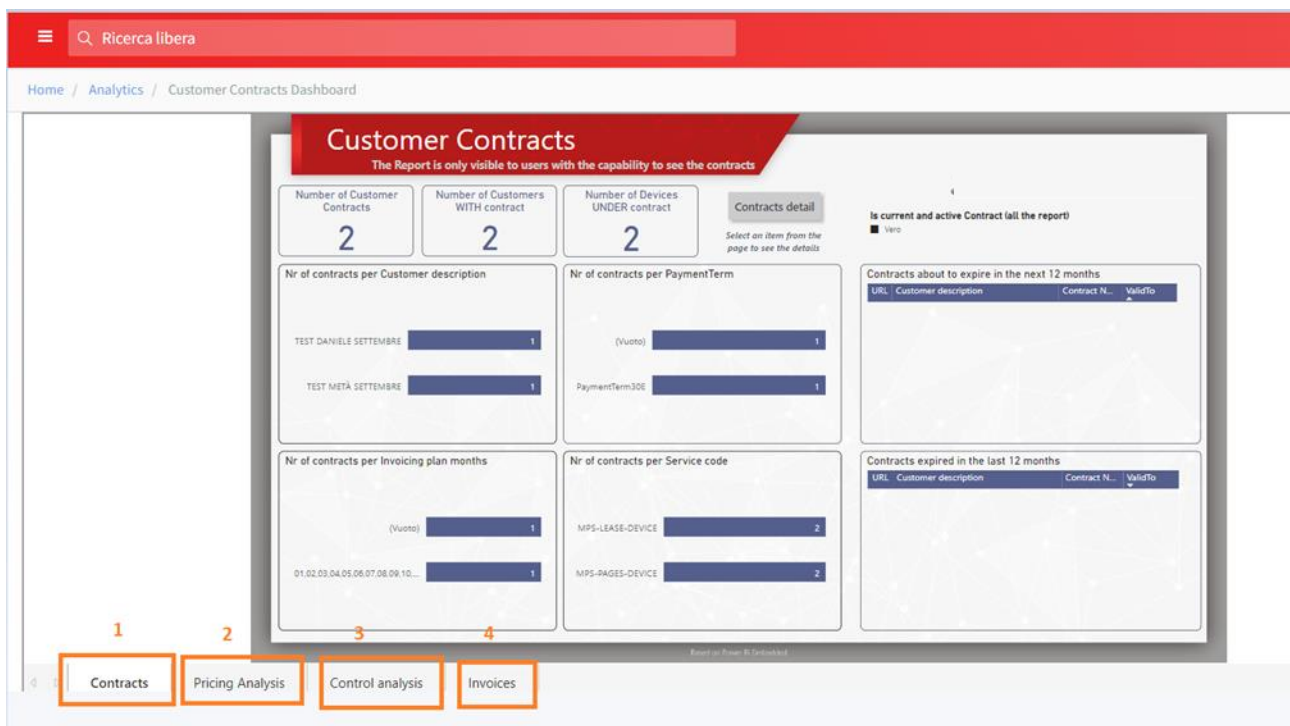
1) The first '**Contracts**' page gives you an overview of your customers' contracts with highlights on the total of contracts, customers with contracts, and devices under contract in addition to the cross-section by customer, payment terms, billing plan, and service.

You can also filter and view the contacts Active and valid through the filter on the top right of the report.

In the right section, you have a focus on **Contracts that will expire in the next 12 months** and those that have **already expired** in the last 12 months.
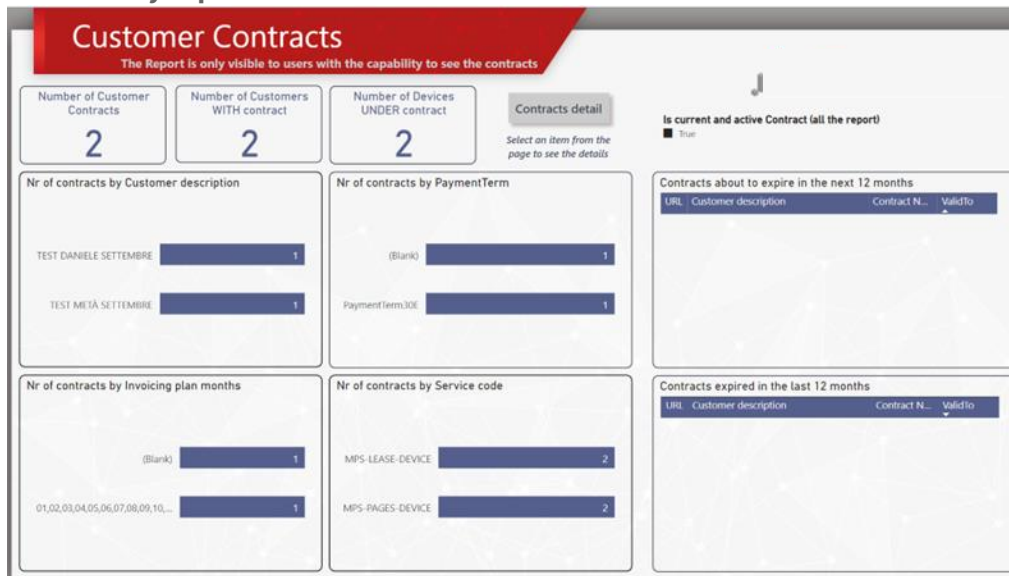
It is important to note that the report is interactive. By clicking on an element (a customer, a service, etc.), the other visuals present within the page update showing only the data of the selected element. In addition, the "**Contract detail**" button is activated and leads to a detail page for the selected item.
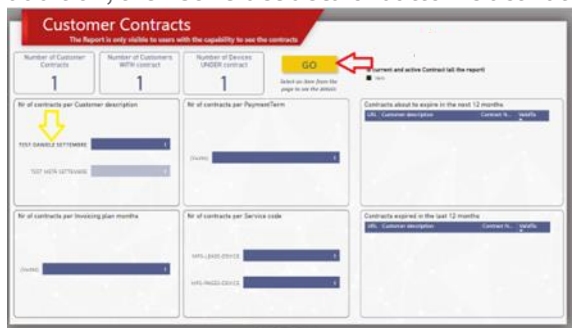

2) On the '**Princing Analysis**' page you can see an analysis of the **prices applied per customer**, **type of contract** (cpp or leasing), and **single device.**

Contracts   **Pricing Analysis**   Control analysis   Invoices
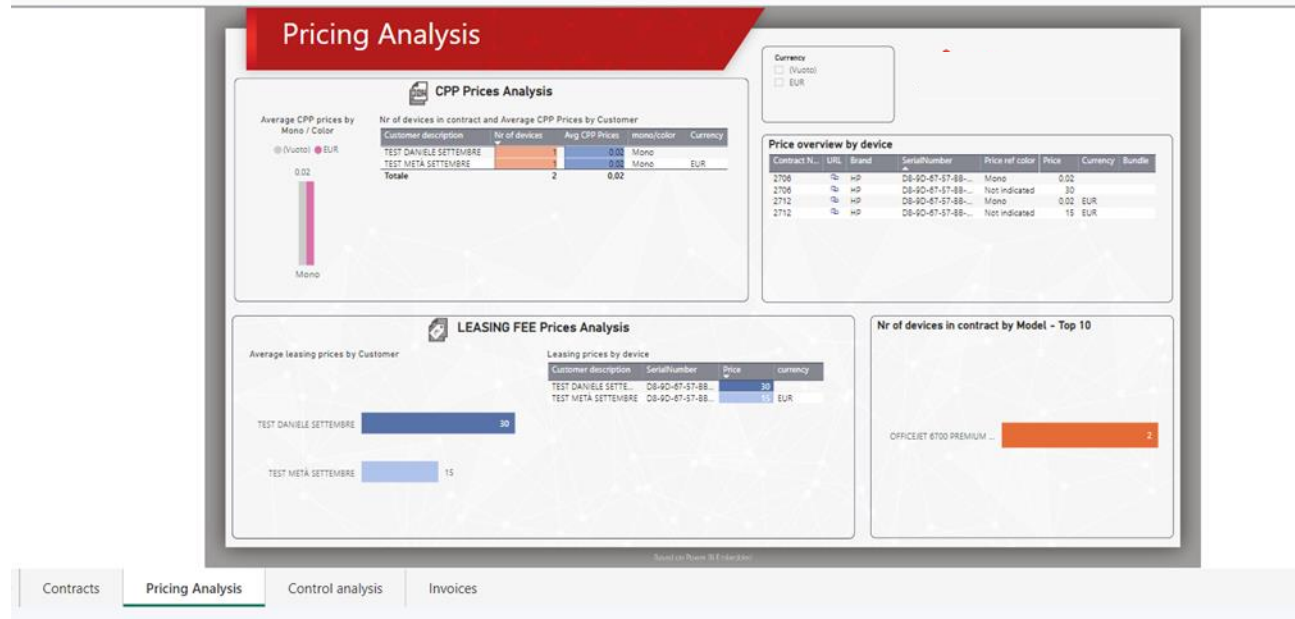
3) On the page **'Control analysis'** you have an overview of the:

- The number of customers without a contract
- The number of devices that are not linked to any contract

In addition, there is a detail of inactive contracts and those with inactive billing plan.

Analysis   **Control analysis**   Invoices
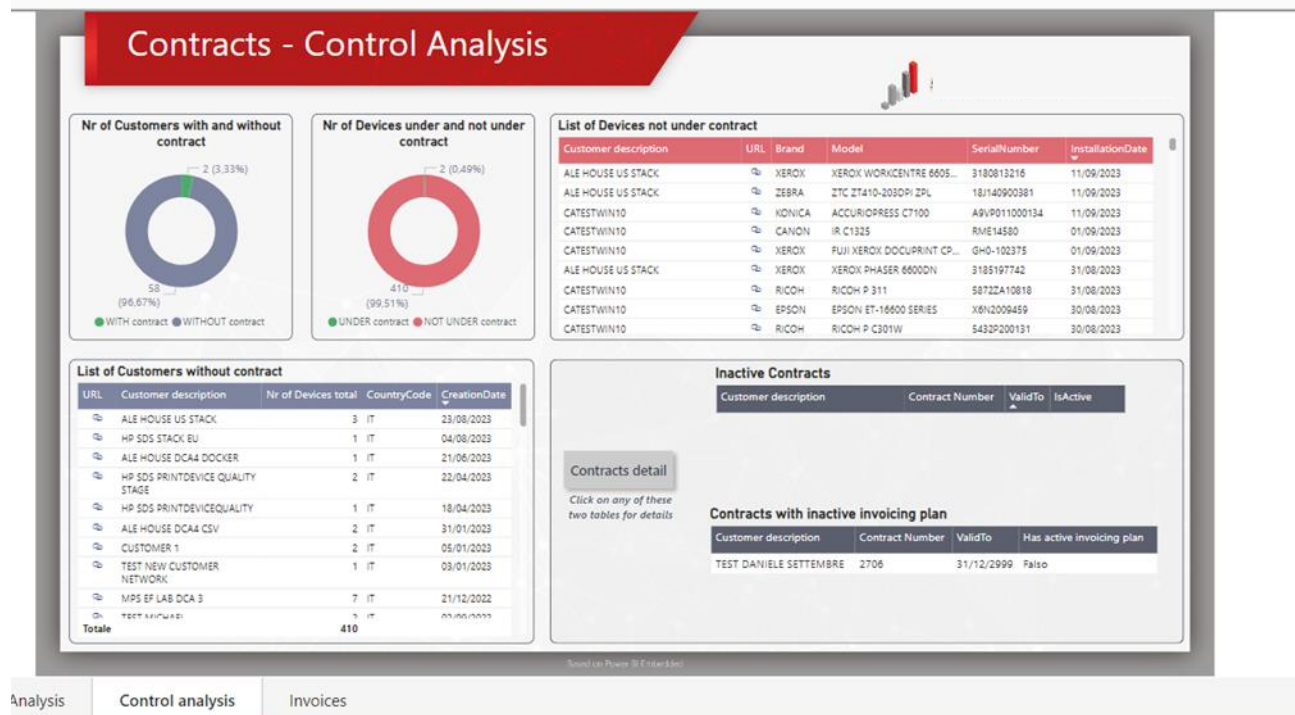
Finally, the **'Invoices'** page provides an overview of your customers' invoices with a breakdown by year, customer, and service including trends both monthly and quarterly.
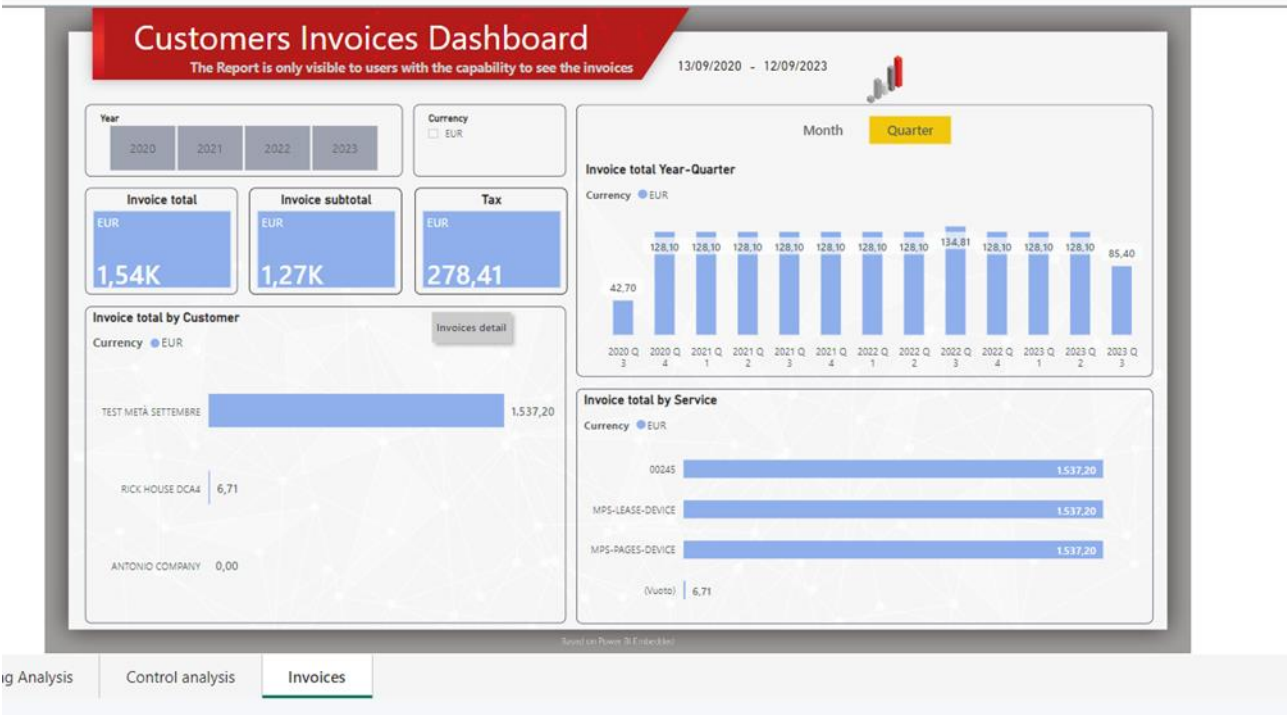
We are available to assist with any questions or concerns. Please contact your KDFM Support team