# KATUN

## **Advance Exchange Agreement**

### Core Return Policy

Please review the terms of Katun's Advance Exchange Agreement below and complete the **Core Charge Authorization Form** found on page 2. Customers <u>must</u> have this form on file with Katun in order to purchase fuser units and maintenance kits utilizing the Advance Exchange Program.

Katun's Advance Exchange Program allows you to order high-quality Katun<sup>®</sup> Performance<sup>™</sup> remanufactured fuser units and maintenance kits for same day shipment.

Return your refurbishable core properly packaged with the Katun provided RMA return label within forty-five (45) days of purchase to avoid core charges. Customers will not receive credit for returned cores if the cores are damaged in transit to Katun due to inadequate packaging or are returned without the RMA label.

## In order to receive credit and avoid a core charge, your refurbishable core must be:

- Received within forty-five (45) days from the invoice date of your new Katun<sup>®</sup> product
- The equivalent of the Katun<sup>®</sup> product purchased and shipped
- Clearly marked with the RMA Return Label (provided by Katun)
- In suitable condition for remanufacturing

All customers must have a valid and current Core Charge Authorization Form (see page 2) on file with Katun to purchase products in the Advance Exchange Program. In the event that a refurbishable core is not returned according to the terms of the Advance Exchange Agreement/Core Return Policy, the credit card or Net 30 credit terms identified on the Core Charge Authorization Form will be charged the full value of the unreturned core.

Thank you for your business and your participation in our Advance Exchange service option.

Mail, fax or e-mail\* the completed form on page 2 to:

Customer Administration Department Katun Corporation 10951 Bush Lake Road Minneapolis, MN 55438-2391 Phone: 800-328-2965 Toll Free Fax: 800-752-4390 Email: order@us.katun.com

<sup>\*</sup> If e-mailing the form, please indicate "Core Charge Authorization Form" in the Subject field.

# KATUN

### ADVANCE EXCHANGE AGREEMENT

#### Core Charge Authorization Form

I, \_\_\_\_\_\_ (Purchaser), hereby authorize Katun, in the event that the Purchaser does not return used repairable core(s) in accordance with all of the terms of Katun's Advance Exchange Agreement (page 1 of this form), to charge the full value of the unreturned core(s) to one of the following:

- □ Existing Net 30 credit terms on file with Katun.
- Existing credit card information on file with Katun.
- Credit card listed below. Please fill out all necessary information to establish Katun account.

#### **Customer Information:**

Katun Customer Number (as provided by Katun, if known)	
Company Name	

#### **Cardholder Information:**

Cardholder Name(as it appears on the card)						
Cardholder Relationship to Business						
Cardholder Address						
(as it appears on the billing s	tatement)					
City	County	State	_ Postal Code			
Cardholder Telephone	er Telephone Business Telephone					

#### **Credit Card Information:**

Туре: С	⊐ Visa	□ MasterCard	□ American Express	
Card Num	nber			_ Exp. Date
Credit Card Security Code				
Name on	Card or Sig	gnature		_ Date
Please bill the above credit card for orders placed to Katun Corporation for shipment to the address(es) above. I understand these orders will be directed to my attention, and I am responsible for any records of receipt at these locations.				

□ Yes, please register me to receive weekly updates via e-mail concerning the status of cores owed.

Provide e-mail address

□ No, I do not wish to receive a core e-mail update.

Return To*:	Customer Administration Department	Phone: 8	
	Katun Corporation	Toll Free	
	10951 Bush Lake Road	Email: or	
	Minneapolis, MN 55438-2391		

Phone: 800-328-2965 Toll Free Fax: 800-752-4390 Email: order@us.katun.com

\* If e-mailing the form, please indicate "Core Charge Authorization Form" in the Subject field.

The information contained in and the documents accompanying this transmission are the property of the sender, are confidential, and are intended to be used and reviewed only by the person or entity to whom this transmission is addressed. If you are not the intended recipient of this transmission, do not use or review this transmission, but contact the sender by telephone and return this transmission to the sender's address by mail. Thank you.